

Procedures to See a Doctor

Different Ways to Visit a Doctor

1. Simply walk in. (normally when you visit a doctor at clinic)
2. Make an appointment over the phone. (It happens when you visit a doctor at clinic and hospital)
3. Schedule an appointment on the Internet using online services. (normally when you visit a doctor at hospital)(Most major hospitals have websites featuring online appointment in English)
4. Ask your doctor to arrange an appointment. (when receiving treatment at hospital)
5. Visit the Emergency Room.



Go to the clinic or hospital

1. Remember to bring your NHI Card and Student ID (if you visit NCCU clinic)
2. If you are NOT registered in this clinic you need to fill in an application form.
3. For walk-in visit, you need to take your number from a machine (if available) or you will be placed on waiting list after presenting your NHI card and ID and wait for your turn.
4. For appointment visit, wait in the waiting room until your number appears on the screen. Please memorize your appointment number. Appointment list will be posted on the side of outpatient room, showing patient's partial name.



Get examined and diagnosed by a doctor

Remember to ask doctor to issue medical report
if you need it to claim insurance payment



Return to the Counter Area and pay the bill and get receipt



Further tests and examinations

In case more tests and examinations are required, the patient should report to the appropriate department shown on the testing sheet.



**Pick up your prescribed medicines at pharmacy
and medical report at counter**